

Farmers State Bank: Phone Banking

(608) 489-2424

(608) 625-2999

Welcome to Farmers State Bank phone banking system:

- ❖ Please listen carefully to the following options:
 - For Checking and Savings- Press 1
 - For Loans- Press 2
 - For Certificates of Deposit- Press 3

- ❖ (Option 1-Checking and Savings)
 - ❑ Enter your account number followed by pound (#) key
 - ❑ Enter your four digit password

 - Main Menu
 - For Account Information- Press 1
 - For Funds Transfer and Loan Payments- Press 2
 - To Change Your Password- Press 3
 - To Return To The Previous Menu- Press 9

 - ◆ Account Information Menu
 - ❑ For Balance Information –Press 1
 - Your Balance as of mm/dd is \$\$. \$\$
 - ❑ For Your Last 5 Withdrawals- Press 2
 - An electronic withdrawal in the amount of \$\$. \$\$ with check number #### was posted on mm/dd
 - For Additional Transactions- Press 1
 - To return to the previous menu- Press 2
 - ❑ For Your Last 5 Deposits- Press 3
 - A deposit in the amount of \$\$. \$\$ was posted on mm/dd
 - For additional transactions –Press 1
 - To return to the previous menu –Press 2
 - ❑ To Inquire on a specific transaction –Press 4
 - To inquire by check Number- Press 1
 - Enter the check number you are searching for followed by the pound key
 - ◆ A deposit/withdrawal in the amount of \$\$. \$\$ (with check number ####) was posted on mm/dd
 - ◆ For additional transactions–Press 1
 - ◆ To return to the previous menu- Press 2
 - To inquire by amount-Press 2
 - Enter the amount you are searching for in dollars and cents, followed by the pound (#) key
 - ◆ A deposit/withdrawal in the amount of \$\$. \$\$ (with check number ####) was posted on mm/dd
 - ◆ For additional transactions- Press 1
 - ◆ To return to the previous menu- Press 2
 - ❑ For Interest Paid Information- Press 5
 - Interest paid this year is \$\$. \$\$\$. Interest paid last year was \$\$. \$\$.

- To Repeat this Menu- Press 8
 - To Return to the Previous Menu- Press 9
- ◆ Password Change Menu
 - Enter your new 4 digit password
 - The password you entered was- ####
 - To repeat this number- Press 1
 - To Continue- Press 2
- ❖ (Option 2- Loans)
 - Enter your loan number followed by the pound (#) key
 - Enter your 4 digit password
 - Menus and responses similar to checking and savings options
- ❖ (Option 3- Certificates of Deposit)
 - Enter your certificate number followed by the pound (#) key
 - Enter your 4 digit password
 - Menus and responses similar to checking and savings options