

24 HOUR BANKING – MENU FLOW

*Customers can now call 608-489-2424, 608-625-2999, or Toll Free 1-866-512-1476

NEW USER INITIAL SETUP:

- Greeting will play
- Enter SS#
- Enter PIN
- Re-enter PIN
- Menu Options will play

ESTABLISHED CALLERS:

- Greeting will play
- Please enter Social Security Number followed by pound sign (#)
- Please enter 4 digit PIN followed by pound sign (#)
- Menu Options will play:
 1. FOR ACCOUNT BALANCES
 - Enter Account Number
 - Plays for balance
 - Press 1 for Specific check number
 - Press asterisk (*) to return to the main menu
 - Press pound sign (#) to hang up
 2. FOR ACCOUNT HISTORY
 - Enter Account Number
 - Plays Account History
 3. TO TRANSFER FUNDS TO A CHECKING OR SAVINGS ACCOUNT
 - Enter Account Number
 - Enter Account to Transfer from
 - Enter Account to Transfer to
 - Enter Amount to Transfer
 4. LOAN BALANCES
 - Enter Loan Number
 - Plays Loan Balance
 5. LOAN ACCOUNT HISTORY
 - Enter Loan Number
 - Plays Loan History
 6. FOR LOAN PAYMENTS
 - Enter the Account Number you would like to make a payment from
 - Enter the Loan Number you would like to make the payment to
 - Enter the amount to transfer
 7. FOR CERTIFICATES (CD BALANCES)
 - Enter Account Number
 - Plays Balance
 8. TO CHANGE YOUR PIN

PRESS ZERO (0) FOR GENERAL BANK INFORMATION

PRESS ASTERISK (*) TO REPEAT THIS MENU

PRESS POUND SIGN (#) TO HANG UP, OR SIMPLY HANG UP